



Booking and Payment Terms and Conditions

Booking Procedure for:

Thank you for your booking.

We are pleased to advise that _____ is available for the date's _____ as per your request.

To secure your reservation and to enable us to confirm your booking, we require a 25% deposit. This deposit is refundable up to 30 days prior to your arrival date, and non refundable after the 30 days unless we can secure a substitute booking.

For bookings made more than 14 days before your arrival, the remaining balance due will be charged to your credit card no more than 7 days prior to your arrival unless we are advised you will making payment by direct bank transfer.

For bookings made less than 14 days prior to your arrival, full payment is required by credit card or direct debit at the time of booking and is non-refundable if you cancel.

All cancellations must be made in writing. If we can re-book the space a refund will be made. We strongly advise all travellers to take out cancellation policy insurance.

If you do cancel 30 days prior to your arrival, a cancellation fee of \$100.00 will be applicable. Check in time is 3pm – and check out is 11am. If you wish to check in or out earlier or later than these times, we will do our best to accommodate you. We do require accurate arrival details prior to your arrival.

Payment of the 25% deposit will indicate acceptance of these booking conditions. A credit card imprint will be taken by our representative upon your arrival to cover any miscellaneous charges incurred (including damages to the property) & toll calls (including international).

Quotes and reservations are subject to availability and actual pricing at the time of booking. Quotes are valid for 7 (seven) days. Verbal quotes are only an estimate, subject to written advice on confirmation from your booking agent. All quotes will be made in NZD.

PAYMENT OPTIONS

If sending a cheque by mail, please make it payable to: Mangy Moose Lodge

PO Box 916, Queenstown New Zealand at least 21 days prior to your arrival.
Direct deposits can be made to: Mangy Moose Lodge, BNZ Bank, Queenstown Branch,

Bank Account Number: 02 0948 0057140 00.

We also accept Visa & MasterCard ONLY. Please provide credit card details:

CARD TYPE: CARD NO:

EXPIRY:

SIGNATURE: _____

Please sign below and fax this form back to: +64 3 441 8453
Rapid 44 Moonlight Track, Arthurs Point Queenstown
Postal Address: PO Box 916 Queenstown
Lodge Office: (03) 441 8454
Lodge Fax: (03) 441 8453